

Real Time Order Decisioning

Suspicious Order Monitoring

- Seamless integration with existing order management system from a business founded on and expert in integration solutions
- Process orders through prioritized rule set tests in real time for release to fulfillment or hold for further processing
- Integrated supporting detail for efficient, intelligent fulfillment determinations
- Full visibility to all rule set tests and underlying triggers for all flagged orders
- Central notekeeping for flagged order to facilitate multi-user collaboration and secure audit trail for all updates made to flagged orders

Customized Algorithms

- Flexible rule set builder affords the ability to create custom statistically based thresholds across various order attributes i.e. quantity, frequency etc.
- Run rule set tests against established DEA classes II - V or build custom risk groups based on group attributes i.e. diversion history, geo, etc.
- Run live tests of proposed changes or put temporary rules in place with a specific expiration date

Order Behaviour Tracking

- Profile management functions provide visibility to complete order history for a specific location or ordering employee
- Profile linking and suggested link features provide the ability to track ordering employees with a history of refused orders